#### NATS Portal related FAQ for Students

#### **IMPORTANT**

Please note that the queries that are answered under "FAQ" will not be answered through email. Students may not get reply to such queries through Email.

| SI.<br>No | Students Queries   | BOPT Remarks  |
|-----------|--|---|
| 1         | I have enrolled with NATS<br>Web Portal. But I did not<br>note down my user id. What<br>should I do? | Your registered Email ID can be used as User ID.  |
| 2         | I have enrolled with NATS<br>Portal. But I did not note<br>down my password. What<br>should I do?    | You can use the "Forgot Password" button on the<br>Login Page to retrieve your password. New password<br>will be sent to your registered mail id.                                     |
| 3         | What should I enter in the<br>field mentioned as CGPA if<br>my university does not<br>provide CGPA?  | Please leave the CGPA field blank. Enter Percentage of marks in the relevant field.   |
| 4         | What should I enter in the field mentioned as CGPA if my university provide DGPA?                    | Enter your DGPA in the field mentioned for CGPA   |
| 5         | Should I enter % symbol along with marks?  | No, not required.   |
| 6         | My College Name is not<br>available in the list given?<br>What should I do?                          | Contact your college and request them to enroll in<br>the portal. The College authorities may contact BOPT<br>for any assistance if needed.   |
| 7         | My University Name is not<br>available in the list given?<br>What should I do?                       | Write an email to BOPT if you find your university is not listed.   |
| 8         | My branch of engineering is<br>not available in the<br>dropdown list? What<br>should I do?           | All branches of engineering approved by AICTE are<br>incorporated. Thoroughly check again in the drop-<br>down list. Still not found then write an email to BOPT<br>with all details. |

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|-----------|--|---|
| 9         | What do you mean by<br>Registration Number to be<br>entered while filling my<br>educational qualification<br>details in the enrollment<br>page of NATS portal? | Registration number/Roll number is available on<br>yourpass certificate/Mark sheet. Please provide the<br>number matching with the number available on the<br>document that is to be uploaded as a proof of<br>educational qualification. |
| 10        | Is First Class with Honor's<br>and First Class with<br>Distinction the same?   | Yes, they are one and the same.   |
| 11        | Shall I come to your office for<br>my certificate verification<br>after my successful<br>enrollment?   | No. Not needed. Your certificates will be verified by<br>the establishment authority at the time of joining for<br>Apprenticeship Training.   |
| 12        | I have successfully enrolled<br>in NATS portal. Please<br>approve my candidature.  | Approval process may take about 20 working days'<br>time. During this period don't send any<br>email/queries.   |
| 13        | Now, I am doing my M.E. /<br>M.Tech or I completed my<br>M.E. / M.Tech. Shall I enroll<br>with online for<br>apprenticeship training?                          | BE/B.Tech/Diploma in Engineering pass outs are<br>eligible for Apprenticeship Training under NATS.<br>Other qualifications don't form the eligibility<br>condition.   |
| 14        | Needs to upgrade the<br>Qualification from Diploma<br>to B.Tech or Diploma<br>(Sandwich) to B.Tech.  | Once you are declared successful in your final<br>semester results, you may send email on<br><u>inf@bopter.gov.in</u> for upgrading the profile from<br>Diploma to B.Tech quoting your Diploma enrolment<br>ID.                           |

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| 15        | I have enrolled successfully<br>in NATS Portal? What should<br>I do now to get<br>Apprenticeship?  | Login to the NATS portal. Once dashboard gets<br>displayed, go to "Establishment Request" and then,<br>click on "Find establishment" and follow the<br>instruction give in the page displayed, apply to as many<br>establishments as you can. You can apply to any<br>establishment throughout the country.<br>Once completed, submit the list, if there is any vacancy,<br>and if establishment wish to select candidates through<br>portal then based on seniorityyou may get a chance.<br>Once the selection of establishments finally<br>submitted this section will be blocked for 90 days. |
|           |  | You will be permitted again to apply for more<br>establishments after the expiry of 90 days. Hence<br>choose establishments carefully.<br><b>Note:</b>   |
|           |  | <ul> <li>A mere Enrollment in the NATS portal doesnot give any guarantee for apprenticeship Training.</li> <li>BOPT has no role in the selection of apprentices.</li> <li>Student must be active enough in going through the various advertisements published by establishments in newspapers and employment news etc. based on their need.</li> </ul>   |
|           |  | • Students are advised to visit regularly<br>BOPT(ER)Website:https://www.bopter.gov.in   |
| 16        | I have registered in NATS<br>portal long back, till today<br>did not get any call for<br>Apprenticeship Training.<br>Please help me by providing<br>apprenticeship training. | Refer point 15 above.  |

| SI. | Students Queries  | BOPT Remarks  |
|-----|---|---|
| No  |   |   |
| 17  | I want to change my<br>personal details like Name,<br>Address, Parent Name, Date<br>of Birth, Community,<br>Gender, Aadhaar Details,<br>Email Id, Phone Number,<br>Bank Information Details,<br>Educational Qualification<br>Details (i.e. Year of Passing,<br>Branch of Engineering,<br>University Reg. No. / Roll<br>No., Name of the College,<br>Name of the University, etc.<br>), Choice of States & Cities<br>Preferred for Apprenticeship<br>Training etc. | These fields are non-editable once your enrollment<br>is submitted. Hence, these requests are not<br>entertained. Students should take utmost care in<br>filling the enrollment form. |
| 18  | I want to undergo<br>Apprenticeship Training in a<br>particular Establishment.<br>How to get it?  | You may contact the establishment directly by applying for apprenticeship training against their advertisement for the same.  |
| 19  | I got selected for<br>apprenticeship Training and<br>contract was created by<br>establishment but I did not<br>accept the same within<br>15days. Now contract got<br>expired. What should I do.   | Contact establishment to re-activate the contract.  |
| 20  | I have accepted the call<br>letter but not attend the<br>interview. What to do?   | Refer FTP logic available in your dashboard under<br>"Establishment request" page.  |
| 21  | I have rejected the call letter.<br>What will happen?   | Refer FTP logic available in your dashboard under<br>"Establishment request" page.  |
| 22  | I have received a call<br>letter neither accepted<br>nor rejected   | Refer FTP logic available in your dashboard under<br>"Establishment request" page.  |
|     | (Ex: Not checked or did not<br>login). What will happen?  |   |

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|-----------|--|--|
| 23        | I have accepted the award letter but not joined. What will happen?   | Refer FTP logic available in your dashboard under<br>"Establishment request" page. |
| 24        | I have rejected an award<br>letter. What will happen?  | Refer FTP logic available in your dashboard under<br>"Establishment request" page. |
| 25        | I have an award letter<br>neither accepted nor<br>rejected<br>(Ex: Not checked or did not<br>login). What will happen? | Refer FTP logic available in your dashboard under<br>"Establishment request" page. |